



MARCH 10-13, 2015  
COPENHAGEN

MINISTRY OF FOREIGN AFFAIRS OF DENMARK  
**DANIDA** INTERNATIONAL  
DEVELOPMENT COOPERATION



# French Café: The How To's of PPD program management (Café Noir)

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# Engaging stakeholders

- PPD pre-requisites
  - Legitimate, rooted in local needs
  - Representative, inclusive participation
  - Agreed upon structure & goals
- Public-Private Dialogue
  - How to make “D” in “PPD” work?
- French café will focus on 3 themes:
  - Building trust
  - Communication & mediation
  - Avoiding common mistakes

# Building trust

- How to effectively build trust between stakeholders as well as between stakeholders and PPD coordinators/facilitators?
- What are some examples of PPDs where the initial lack of trust was successfully overcome?

# Communication and mediation

- What are the best practices for communicating with stakeholders in a way that keeps them engaged (recommended frequency, tools, messaging, etc.)?
- How to mediate disagreements productively and take PPD out of “dead ends” where one or more participants seem unwilling to find the common ground?

# Avoiding common mistakes

- Why do things typically go wrong and what are the usual pitfalls in PPD stakeholder engagement?
- What can be done proactively to avoid common mistakes?